

## **QUALITY POLICY**

Homeland Components, Inc., a HyperActive Company, is a company committed to maintaining the highest quality level possible and meeting all our customer requirements. This philosophy will contribute to the future of you, our partner, and our services. To this end it shall be the Policy of Homeland Components, Inc. that all processes utilized in the distribution and/or purchasing shall be driven by customer requirements while achieving a goal of 100% Customer Satisfaction.

## **Quality Performance Objective:**

- Improve Customer Satisfaction
- Reduce Customer Returns
- On Time Delivery

## **Quality Management System Objective:**

 Implement and maintain a Quality Management System that is conforming to the ISO 9001 & AS9120 standards.

The President of **Homeland Components Inc.**, a HyperActive Company, has formulated the *Quality Policy* and *Objectives*. The *Quality Policy* and *Objectives* are explained and discussed at the general orientation training given to all new employees and has been reviewed with all current employees. All employees are expected to know what the *Quality Policy* and *Objectives* means to them, as it affects their job or position within the company. The Policy is posted in prominent locations throughout the facility.



Rev.	Change request #	Date	Approved by
New		5/4/12	sb